



Retail Future Ready™

ALPS LOGISTICS
7100 INTERNATIONAL PKWY
STE 100
MCALLEN, TX 78503
ATTN: ACCOUNTS PAYABLE/ACCOUNTING

Dear Valued Customer,

On January 1, 2016, most Retalix entities worldwide will be dissolved and their business activities transferred to NCR Corp. or the appropriate NCR country subsidiary. As a result, any contracts you have with Retalix or a Retalix subsidiary will be assigned on January 1 to the appropriate NCR Corporate entity. NCR will assume all of Retalix's obligations and rights under those contracts. Other than some invoice, remittance, and notice details described below, your relationship with your NCR/Retalix sales, service, and support teams will not change. If you have any questions or objections to this assignment, please contact your sales / account manager within 30 days.

Invoice Changes

- Invoices will now come from the appropriate NCR country subsidiary.
- The invoice format may differ slightly from what you currently receive today.
- Product Identification numbers may also differ slightly.
- Remit-to details will change, as will remit-to bank account information. See the lower portion of your new invoice for a remittance slip which will contain all of the appropriate banking details. **Please update your files accordingly.**
- NCR Corp. invoices will start to be issued sometime after January 15, 2016.
- Invoices may also be viewed, printed, downloaded and disputed on MyNCR.com. Please e-mail MyNCR.Administrator@ncr.com to enable this feature.
- **Any Retalix invoices which you have received but not yet paid, are still valid & should be remitted as usual.**

Invoice Disputes

- Please immediately review your first invoice for any discrepancies or issues.
- If there is any issue which will prevent you from paying the invoice, please contact our collections department. The collections department contact information can be found at the top of the invoice.
- Invoice disputes should be filed promptly to avoid past-due situations.

VAT Tax

As a result of the assignment of the noted contract, the assignee (the NCR local affiliate) may be required under local law to charge Value Added Tax (VAT) or equivalent taxes on sale transactions relating to products and/or services. When a VAT charge is required on a transaction, the assignee will follow local laws to ensure accuracy in presentation of invoices (i.e. invoiced in local currency) and the amount of VAT charged. Note, if VAT is required to be charged, the assignee may request additional information from you (i.e. a VAT number) to ensure accuracy in how VAT is charged.

Thank you for being a valued customer. We look forward to a long and productive relationship with you as we move into this new and exciting phase. To learn more about NCR, please visit www.ncr.com.