

5/12/2023

E: P2 T30
 Keishi Matsumoto
 Yuka Matsumoto
 C/O Nissin Foods USA R&D Dept.
 2001 W Rosecrans Ave
 Gardena CA 90249-2931



Re: Important information regarding your new U.S. Bank personal deposit account(s)

この文書の日本語版は usbank.com/union-bank-ja をご覧ください。¹

Welcome to the U.S. Bank community! Union Bank® has joined U.S. Bank to provide you with the best in financial products and services. We're working to ensure a smooth transition of your banking products.

To transition your personal account(s) to U.S. Bank, **below are your new U.S. Bank deposit account number(s)**. We've also included some frequently asked questions about transitioning your new account number. We recommend putting this information in a safe place for future reference.

For any questions regarding this transition, please call the Japanese Customer Service Unit using the number you've always used. Our specialists are available to assist you Monday – Friday, 6 a.m. to 11 p.m. U.S. Pacific Time.

Once again, we're pleased to welcome you to U.S. Bank. We look forward to serving your financial needs in the future.

Sincerely,

U.S. Bank

YOUR NEW ACCOUNT NUMBER INFORMATION

Union Bank account no. ending in:	U.S. Bank product name	New U.S. Bank routing number	New U.S. Bank account number
7298	U.S. Bank Smartly® Checking	122235821	158235972987

Frequently asked questions

When should I start using my new account number?

You should begin using your new U.S. Bank routing number and account number on May 30 for your personal banking transactions.

Do I need to order new checks?

You may continue to use your existing Union Bank checks until your supply runs out. New U.S. Bank checks can be ordered starting June 2. When it's time to order new checks, please call the Japanese Customer Service Unit using the number you've always used, and they will assist you with ordering new checks. As a valued new customer of U.S. Bank, we are offering a 50% discount on your initial box of personal checks.

Will my payroll direct deposit or my pre-established automatic debits and/or credits continue?

Most automated transactions will continue. U.S. Bank will automatically notify financial institutions originating direct deposit and other automatic debit or credit transactions to your account of the new U.S. Bank routing number and your new account number. However, please note that based on our notification, the originator of your automatic debit or credit transaction may contact you to verify the changes and ask you to complete new paperwork to have the automatic transaction continue.

We recommend that you contact the originator once you receive your new routing number and account number and inform them of the changes effective May 30, to eliminate possible disruption in automated transaction processing.

What will happen to my Union Bank Debit and/or ATM Card?

Continue to use your current Union Bank Debit and/or ATM Card until you receive your new U.S. Bank Debit and/or ATM Card. You should receive your new card by July 15. Your Union Bank Debit and/or ATM Card will stop working on August 1, or when you activate your new U.S. Bank Debit and/or ATM Card, whichever comes first. **Your existing Personal Identification Number (PIN) will not change.**

If you do not receive your new card by July 15, please call your Japanese Customer Service Unit using the number you've always used.

Where can I find additional information on my new account(s), including features, benefits and fees?

Your U.S. Bank Account Conversion Packet was mailed to you mid-April and is available at usbank.com/ja/union-bank. Please review these materials for additional detailed information on your new account(s).

Some materials and services may only be available in English.

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1. 一部サービスや資料は英語のみでの対応となるのでご了承ください。